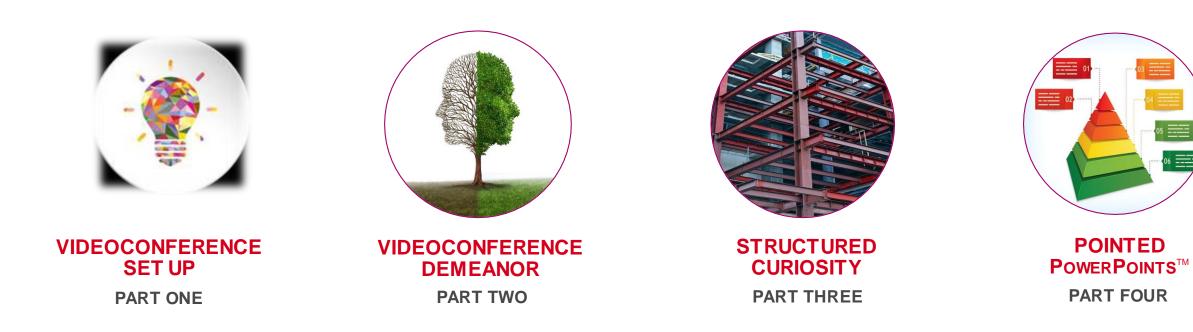
Virtual Conference on Legal Strategies For Business Success

## Communication For Virtual Meetings

DECEMBER 10, 2020 KAREN LISKO, PH.D. | SENIOR LITIGATION CONSULTANT



### Four Parts to a Great Virtual Meeting



## PART ONE: The Set Up Of Your Videoconference



### Your Best Technology Setup



BIL BlueJeans Network | Video C ◀ × +

→ C 🏠 🔒 primetime.bluejeans.com/a2m/live-event/sdpvqtse

🔪 American Airlines I...

Allyship in the Legal In...

# erbi Grange Baiey

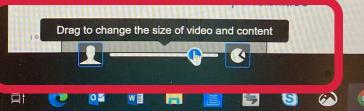
### 

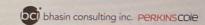
### Allyship – What is it?

Allyship is the act of using your voice and your actions to identify and address the biases and barriers that people from across cultural communities experience. Allyship often focuses on advocating for people and communities that continue to experience marginalization and underrepresentation due to their cultural identities.

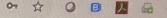
### A few additional points:

- · The background of this term/concept
- Anyone can be an ally





^ (a. <sup>6</sup> □ <sup>9:14</sup> 5/22)



### Using Technology For the Most Credible View

### Lighting/Background





### **BETTER VIEWS**

#### © 2020 Perkins Coie LLP



### Using Technology For the Most Credible View

### Camera Angle





### **POOR VIEWS**

### **STRAIGHT-ON VIEWS**



© 2020 Perkins Coie LLP

### Using Technology for the Most Credible View

### Video Attire





### **BETTER**

### **TOO BUSY**

PERKINSCOIE

© 2020 Perkins Coie LLP



## Questions?



## PART TWO: Videoconference Demeanor



### Louder Volume

Downward Inflection

### Conversational Pace

Singular Voice

Silence

## Powerful Voice

Lower End of Your Pitch Animated Eye Contact

"Listening Face" Natural Gestures Toward Body

## Powerful Nonverbals

Hands Away from Hair /Face

Forward Lean

Smiling

## PART THREE: Structured Curiosity



## How

# SMALL is small talk?

### Step Two: Start the Conversation Asking About the End



## To your meeting attendees:

## "Where do you want to be by the *end* of this videoconference?"

### "Floor Maintenance" Comments



THE "CURIOSITY BRIDGE"





### THE SUBSTANCE

### Handling Interruptions

### **ARE YOU THE INTERRUPTOR?**



### **ARE YOU THE INTERRUPTED?**

- 1. Use the "curiosity bridge" to keep the floc
- 2. If you a finish y

w words,

3. Don't f
4. If you and told to the provide the providet the provide th

- immediately **Trips** the floor back.
- 5. Occasionally tell the "interruptor" to "keep going" by name.
- Occasionally tell the "interruptor" to (kindly) hang tight.

## Structure the "Impromptu" Remark

### 1. One-Sentence Attention



### 3. Why (is it significant)?

4. Where (does that leave X)?

### 5. One-Sentence Send-Off

### Contrast



Story



### Topical



### Contrast



### Story



### Topical



### Contrast



### Story



### Topical



## PART FOUR: Pointed PowerPoints™ In the Virtual Meeting

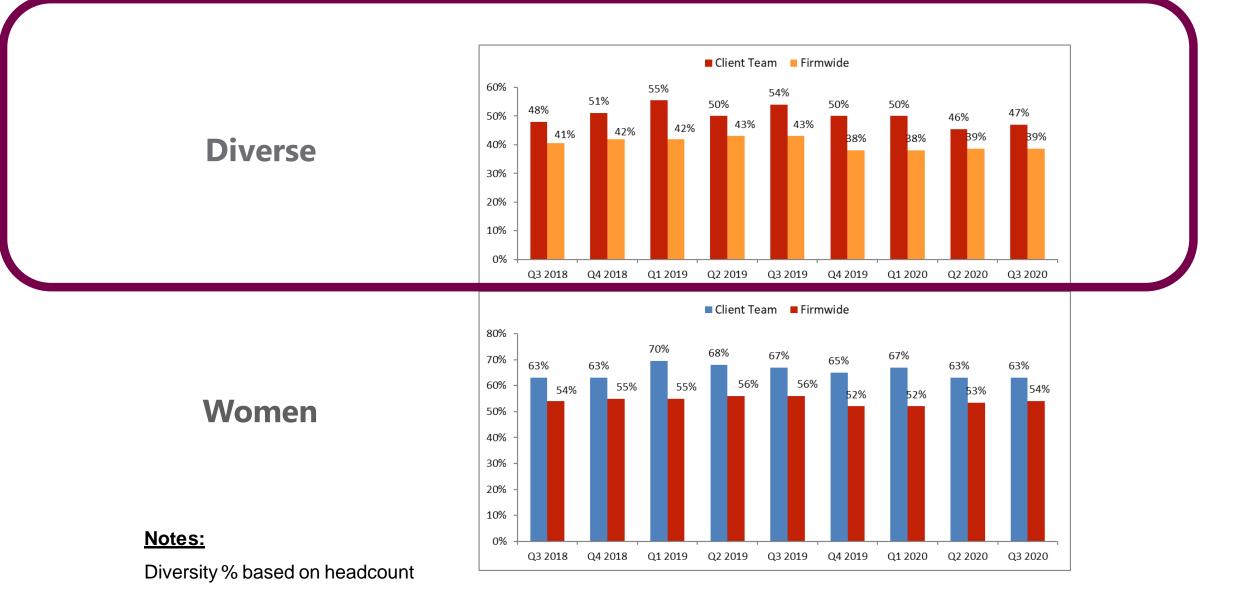


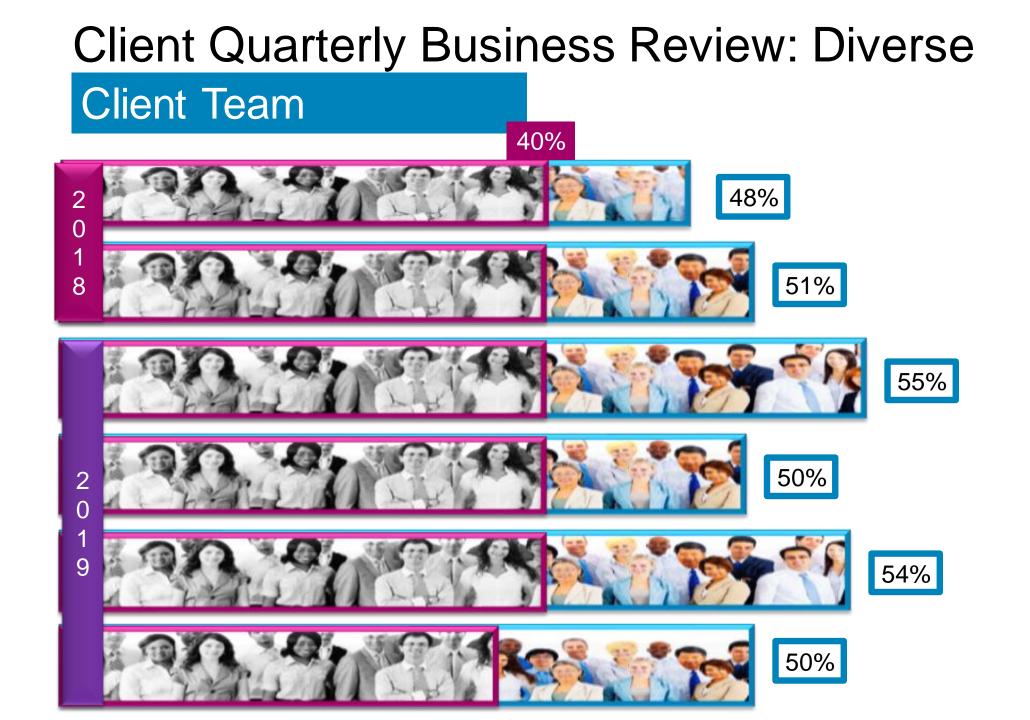
### **Done Badly**

There are two personality drains that affect delivery in public speaking.

- Speaking from too many notes in front of you takes away your focus on the viewer and makes you over reliant on your notes.
- Writing too much on a PowerPoint slide has been proven to decrease a viewer's learning about your point and also makes the viewer read your presentation ahead of you presenting it just like you're doing right now.

### **Client Quarterly Business Review**





Black looks great on you.

### And the CLE Code Word Is . . .





## **Questions?**



Virtual Conference on Legal Strategies For Business Success

## Communication For Virtual Meetings

DECEMBER 10, 2020 KAREN LISKO, PH.D. | SENIOR LITIGATION CONSULTANT

